

# Dennis So

 <https://dennisopro.github.io>

 <https://www.linkedin.com/in/dennisopro>

## Summary

A self-motivated, results-oriented individual with strong organizational and communications skills driven by the challenge of making a difference. Excellent interpersonal and problem-solving skills resulting in the ability to multi-task in a fast paced, growing work environment. A quick learner and adaptable team player with a strong work ethic.

## Education

Queen's University

Sept 2015 – Jun 2019

### Bachelor of Computing (Honours) Specialization in Software design

## Work Experience

RBC

Mar 2020 - Present

### Associate, Career Launch Program

- The RBC Career Launch Program is a one-year rotational development program combining diverse work experience with career development. (<https://jobs.rbc.com/ca/en/CareerLaunch>)
- **First Rotation:** Worked multiple roles within the Public & Corporate Banking Operations teams including mortgage skips, MCA digitization, and issuing payout statements. Whether it is liaising between law firms and RBC's records & distribution team to process the payouts of client's mortgages, or helping clients skip mortgage payments for COVID-19 relief, working in these multiple roles required agile learning, communication, and team working skills.
- **Second Rotation:** Partnered with RBC sponsored charity *Right To Play* to support the Canadian fundraising team responsible for working with high net worth portfolios consisting of corporate and foundation donors. In my role I was responsible for prospect researching, proposals, sponsorship decks, grant applications, donor stewardship and donor engagement. This multifaceted environment required team working skills and an attention to detail.
- **Third Rotation:** Joined the Advisor Digitization & Technology Enablement team in regional banking. Worked alongside entrepreneurial specialists with varied business and technical backgrounds to deliver initiatives in core platform evolution, advisor tools, physical network technology, hardware, social media, and emerging experiences. Supported applications with 9,500+ users and enhanced transaction reporting and design. Implemented changes to documentation/AI chatbot in CRM software for advisor support.
- Achieved proficiency in developing my professional development by learning how to create and manage a personal brand through targeted coaching. Learned about having an open mindset and applying a willingness to learn to everything from work goals to personal life goals.

## Academic and Extracurricular Experience

### Qlicker

Sept 2018 - Apr 2019

- Qlicker is a web-based app designed with ReactJS, HTML, CSS, MongoDB and Github to make it easier for professors to integrate student participation into their classes. (<https://github.com/qlicker>)
- Implemented self-quiz feature, overhauled grades display dashboard, and redesigned the user interface through consultation with a client using a continuous integration and delivery model.
- App won the Student's Choice Award at Queen's Creative Computing event published on the Kingston newspaper. (<https://www.thewhig.com/news/local-news/showcase-highlights-creative-computing>).

### Queen's Venture Capital

Oct 2017 – April 2018

- Composed a responsive website using HTML, CSS, Javascript, PHP, and MySQL using IntelliJ, Visual Studio Code, with Github as version control.
- Gained valuable experience in full stack development. Worked closely with clients to help them create their vision. Learned how to effectively listen to demands and explain technical limitations.

## Technical Skills

6+ years' experience with Java, Python; 4+ years' experience with HTML, CSS, JavaScript, PHP, UNIX/Bash;

2+ years' experience with ReactJS, MongoDB, MySQL, C, C#, Haskell, Prolog; Proficient in WindowsOS and LinuxOS.

## Hobbies and Fun Facts

- Completed grade four in piano in accordance with the Royal Conservatory of Music & completed Bronze Medallion and Assistant Instructor in accordance with the Lifesaving Society.